Using eTutoring Services

1. Go to eTutoring and read the instructions listed on the welcome page.

2. Login using the following:

<table>
<thead>
<tr>
<th>Username</th>
<th>first name + first letter of last name + last 4 digits of SID (student identification number)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Password</td>
<td>student identification number (SID)</td>
</tr>
</tbody>
</table>

   ![Login Screen](image)

   Example: Jessica Rabbit
   SID = 123400567
   Username = jessicar0567
   Password = 123400567

3. When you log in for the first time:

   - You will be asked to update your account profile, which includes choosing a new password. Please change your password and keep it in a safe place.

   - You will be prompted to enter your email address. Email addresses are needed to send eQuestions and eWriting Lab notifications and are required to enter the eChat environment. Please make sure your email address is accurate or you will not receive tutor responses.

     If you do not have an email address, you can set up a free student email account here.

   - To verify your account, you will need to add your SID as your Institutional ID.

4. Read and accept the eTutoring Terms and Conditions by checking the “I agree to all terms and conditions” box at the bottom of the page.
5. Then click on one of the eTutoring Services to begin!

Note:
If you choose eChat, colored tutor icons will show which tutors are online. Click the icon you wish to “chat” with. If a tutor isn’t available for eChat, you can leave the tutors an eQuestion.

Weekly Tutor Schedules are available in the lower portion of this page.

eTutoring is cross platform and cross browser compatible. Your browser must be set to allow pop-ups and you must have the Adobe Flash plug-in installed in order for eChat to work.